

SALES & REFUND TERMS AND CONDITIONS (“TERMS”)

U.S. Sales and Refund Policy

Thanks for shopping through Collin Hammer Records Store (and its platform affiliates). We appreciate the fact that you like to buy the cool stuff we make, produce, and design. We also want to make sure you have a rewarding experience while you’re exploring, evaluating, and purchasing our products.

As with any shopping experience, there are terms and conditions that apply to transactions when purchasing through Collin Hammer Records Store (and its platform affiliates). The main thing to remember is that by placing an order or making a purchase through Collin Hammer Records Store (and its platform affiliates), you agree to the terms set forth below along with Collin Hammer Records Store (and its platform affiliates) terms of use.

Standard Return Policy for Collin Hammer Records Store

We believe you will be thrilled with the products you purchase from Collin Hammer Records Store (and its platform affiliates). We understand, however, that sometimes a product may not be what you expected it to be. In that unlikely event, we invite you to review the following terms related to returning a product.

1. Prime-Ordered Physical Products

For any undamaged product, simply return it to Amazon Prime. In addition, please note the following:

- A. You can return clothing and accessories up to 30 days after the delivery date.
- B. Items from The Drop Collections are eligible for returns, but a return shipping fee will be deducted from your refund due because the item is made-on-demand for you.

2. Collin Hammer Records Digital Products

You may want to cancel an order for a number of reasons. For example, Collin Hammer Records Store may be unable to fulfill an order, you may have asked to cancel the purchase, or you may have bought an item from Collin Hammer Records Store just to test it out.

Please note the following concerning digital purchases:

Collin Hammer Records Store, under its sole discretion, has the right to yes, notify you, or not notify you, the buyer, about potential miscommunications, or purposeful deterrents such as:

- A. Changing the status of an order from “fulfilled” to “unfulfilled” if ever need be.
- B. Cancelling an order without providing a refund.
- C. Provide a partial, or full refund WITHOUT cancelling an order.
- D. A partial refund can be given rather than a full refund at the time of repayment. If a partial refund is given, the remaining amount of the full payment can be given, at the discretion of Collin Hammer Records, in a second payment.

Note:

Refunds may be subject to processing fees charged by the payment processor.

Pricing and Price Reductions/Corrections

Collin Hammer Records Store (and its platform affiliates) reserves the right to change prices for products displayed at/on Collin Hammer Records Store, and its other product sale platforms at

any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing and sales tax is available on the Check Out pages on either Collin Hammer Records Store, or its other produce sale platforms. In the event you have been charged more than the posted price for a product on the Collin Hammer Records site, please get in contact with us through our Contact link at either the top of the site, or the bottom of the site respectively. In the event you have been charged more than the posted price for a product on our Amazon site, please get in contact with the appropriate team over at Amazon for further assistance with your order.

Order Acceptance/Confirmation

Collin Hammer Records Store (and its platform affiliates) may, in its sole discretion, refuse or cancel any order and limit order quantity. Collin Hammer Records Store (and its platform affiliates) may also require additional qualifying information prior to acceptance or processing any order. Once we receive your order, we'll provide you with an email order confirmation. Your receipt of an order confirmation, however, does not signify Collin Hammer Records Store (and its platform affiliates) acceptance of your order, nor does it constitute confirmation of our offer to sell; we are simply confirming that we received your order. Collin Hammer Records Store (and its platform affiliates) reserves the right at any time after receiving your order to accept or decline your order for any reason. If Collin Hammer Records Store (and its platform affiliates) cancels an order after you have already been billed, Collin Hammer Records Store (and its platform affiliates) will refund the billed amount back to the buyer.

Shipping & Delivery

1. Digital products sold through Collin Hammer Records Store is, on whichever mobile, or desktop device you purchase your order on, downloaded to that device's respected file manager. The file you have purchased is downloaded in different formats:
 - A. Digital CD's are downloaded as .zip
 - B. Digital songbooks are downloaded as .pdf
 - C. Digital wallpapers are downloaded as .zip
2. See Amazon's Sales and Refunds Terms and Conditions for more information on this section concerning physical product shipping and delivery.

Consumers Only

Collin Hammer Records Store (and its platform affiliates) sell and ship products to end-user customers only, and we reserve the right to refuse or cancel your order if we suspect you are purchasing products for resale.

U.S. Shipping Only

1. See Amazon's Sales and Refunds Terms and Conditions for more information on this section concerning physical product shipping and delivery.

Product Availability and Limitations

If ever the situation of product popularity were to arise and/or apply constraints of some of our products. Collin Hammer Records Store (and its platform affiliates) may have to limit the number of products available for purchase. Collin Hammer Records Store (and its platform affiliates) reserves the rights to change quantities available for purchase at any time, even after you place an order. Furthermore, there may be occasions where Collin Hammer Records Store (and its platform affiliates) confirms your order but subsequently learns that it cannot supply the ordered product. In the event we cannot supply a product you ordered, Collin Hammer Records Store (and its platform affiliates) will cancel the order and refund your purchase price.

in full. (See Amazon Terms of Service and/or Refund Policy for more information on this section.

Gift Cards

See Amazon's Sales and Refunds Terms and Conditions for more information on this section.

The information contained in this website, and/or terms and conditions is subject to change without notice.

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Collin Hammer Records, United States of America. Updated by the Collin Hammer Records team on February 1, 2023.